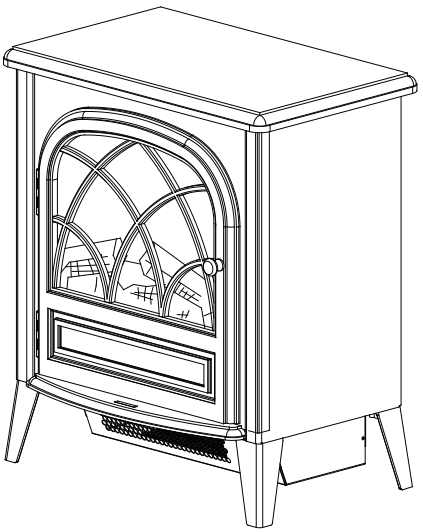
electralog™



CS3311 Pictured

Owner's Manual

Models
CS4416
CS3311
CS2307

IMPORTANT SAFETY INFORMATION: Always read this manual first before attempting to install or use this stove. For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

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Always use a qualified technician or service agency to repair this stove.

! NOTE: Procedures and techniques that are considered important enough to emphasize.

CAUTION: Procedures and techniques which, if not carefully followed, will result in damage to the equipment.

WARNING: Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, or death.

Welcome & Congratulations

Thank you and congratulations for choosing to purchase an electric stove from Electralog.

Please carefully read and save these instructions.

⚠ **CAUTION:** Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.

Please record your model and serial numbers below for future reference: model and serial numbers can be found on the Model and Serial Number labels of your stove.

STOP NO NEED TO RETURN TO THE STORE

Questions With the Assembly?

Require Parts Information?

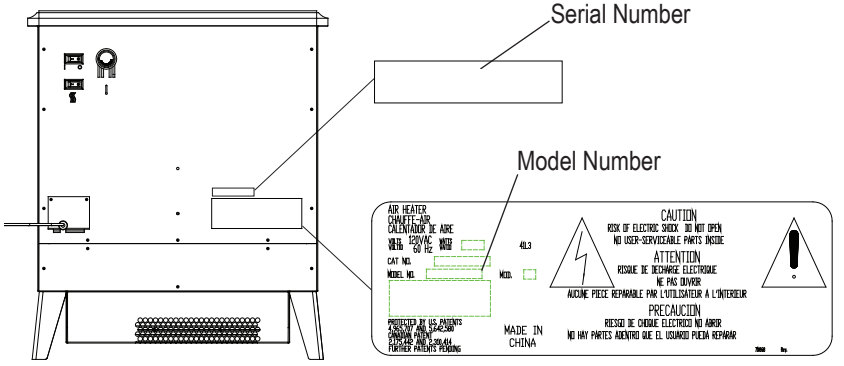
Product Under Manufacturer's Warranty?

☎ **Call Toll-Free**

1-888-346-7539

Monday to Friday
8:00 a.m. to 4:30 p.m. EST

Please have your model number and product serial number ready. (See below)



⚠ IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

① Read all instructions before using the Compact Stove.

② The heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the unit.

CAUTION: High Temperature. Keep electrical cords, drapery, and other furnishings at least 3 feet (0.9m) from the front of the heater and away from the side and rear.

③ Extreme caution is necessary when any heater is used by or near children or invalids and whenever the unit is left operating and unattended.

④ Always unplug the Compact Stove when not in use.

⑤ Do not operate any unit with a damaged cord or plug, or if the heater has malfunctioned, or if the Compact Stove has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.

⑥ Do not use outdoors.

⑦ The Compact Stove is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.

⑧ Do not run the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.

⑨ To disconnect the unit, turn the controls off, then remove the plug from the outlet.

⑩ Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.

⑪ To prevent a possible fire, do not block air intake or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.

⑫ All electrical heaters have hot and arcing or sparking parts inside.

⚠ IMPORTANT INSTRUCTIONS

Do not use in areas where gasoline, paint, or flammable liquids are used or stored or where the unit will be exposed to flammable vapors.

⑬ Do not modify the Compact Stove. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

⑭ To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way. Avoid the use of an extension cord. Extension cords may overheat and cause a risk of fire. If you must use an extension cord, the cord must be No. 14 AWG minimum size and rated no less than 1875 Watts.

⑮ Do not burn wood or other materials in the Compact Stove.

⑯ Do not strike the clear door panel.

⑰ Always use a certified electrician should new circuits or outlets be required.

⑱ Always use properly grounded, fused and polarized outlets.

⑲ Disconnect all power supply before performing any cleaning, maintenance or relocation of the unit.

⑳ When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN
NO USER-SERVICABLE PARTS INSIDE

SAVE THESE INSTRUCTIONS

Quick Reference Guide

① Prior to the first use of the Compact Stove verify the following:

- Are the circuit breakers for the unit on?
- Are the light bulbs in your Compact Stove loose? (To check, follow the instructions for replacing the light bulbs under the Maintenance section of this manual)

② The heater on your Compact Stove may emit a slight, harmless odor when first used. This odor is a normal condition caused by the initial heating of internal heater parts and will not occur again.

Compact Stove Installation

! **NOTE:** A 15 Amp, 120 Volt circuit is required. A dedicated circuit is preferred but not essential in all cases. A dedicated circuit will be required if, after installation, the circuit breaker trips or fuses blow on a regular basis when the heater is operating. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

⚠ **WARNING:** Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.

Construction and electrical wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.

Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons,

Compact Stove Installation

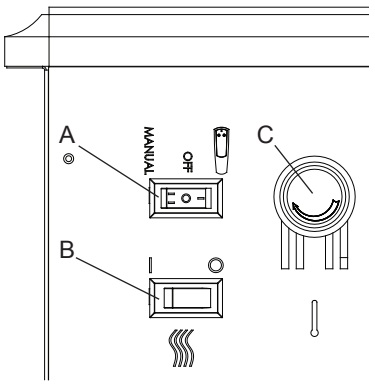
always use a licensed electrician.

① Make sure the unit's Main On/Off switch is switched OFF (refer to operating instruction section).

② Plug the unit into a 15 Amp, 120 VAC outlet. If the cord does not reach, you may use an extension cord rated for a **minimum of 1875 Watts.**

Operation

Figure 1



A. Main On/Off Switch

The switch has two On positions marked with " " and "**MANUAL**".

The "**MANUAL**" position is for manual operation. In this position the built-in remote control is by-passed.

The " " position is for operating the unit with the provided remote control. When in this position the unit is operated with the ON and OFF buttons of the remote control.

When the switch is in the center " **O** " position the unit is off.

B. Heater On/Off Switch

The Heater On/Off Switch supplies power to the heater fan and the heater element. When the switch is in the on " **I** " position the heater operates if the thermostat calls for heat.

C. Heater Thermostat Control

To adjust the temperature to your individual requirements,

turn the thermostat control clockwise all the way to turn on the heater. When the room reaches the desired temperature, turn the thermostat knob counter clockwise until you hear a click. Leave in this position to maintain the room temperature at this setting. For additional heat, turn clockwise until you hear the click again and the heater will turn on.

! **NOTE:** When the heater is switched on, the heater fan will operate. The heater element may or may not be on depending on the thermostat control setting (see "Heater Thermostat Control").

Resetting the Temperature Cutoff Switch

Should the heater overheat, an automatic cut out will turn the heater off and it will not come back on without being reset. It can be reset by switching the Main On/Off Switch to Off (" **O** ") and waiting five (5) minutes before switching the unit back on.

⚠ **CAUTION:** If you need to continuously reset the heater, unplug the unit and call Customer Service at 1-888-346-7539.

Remote Operation

The Compact Stove is supplied with an integrated On/Off remote control.

! **NOTE:** Ensure that the stove's Main On/Off Switch is set to the remote Control setting (" " position).

To operate, push the ON button to turn stove on, push the OFF button to turn the stove off.

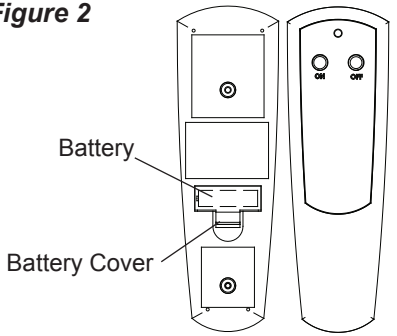
Battery Replacement

To replace the battery:

- Slide battery cover open on the hand held transmitter (Figure 2).
- Correctly install one (1) 12 Volt (A23) battery in the battery holder.
- Close the battery cover.

Operation

Figure 2



Maintenance

WARNING: Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons.

Helpful Hints

It is a good idea to replace all light bulbs at one time if they are close to the end of their rated life. Group replacement will reduce the number of times you need to open the unit to replace light bulbs.

Light Bulb Replacement

Allow at least five (5) minutes for the light bulbs to cool off before touching to avoid accidental burning of the skin. Light bulbs needs to be replaced when you notice a dark section of the flame or when the clarity and detail of the log exterior disappears.

There are two (2) bulbs located under the Log Set which generate the flames and embers.

Tools Required: Phillips screwdriver

Maintenance

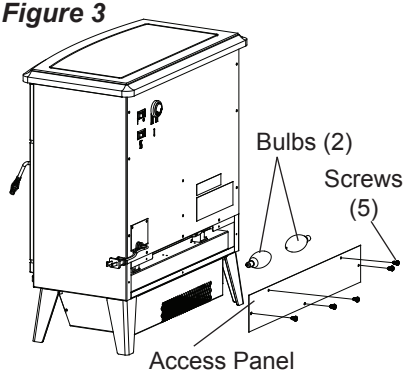
Light Bulb Requirements

Quantity of two (2) clear chandelier or candelabra bulbs with an E-12 (small) socket base, and 25 Watt rating.

To Replace the Light Bulbs

① Remove the five (5) screws from the access panel, located on the back of the unit, and remove access panel (Figure 3).

Figure 3



② Locate and examine the bulbs to determine if replacement is required.

③ Unscrew the bulb(s) counter clockwise.

④ Insert and install new bulbs.

⑤ Secure access panel to unit.

Clear Door Panel Cleaning

The clear door is cleaned in the factory during the assembly operation. During shipment, installation, handling, etc., the clear door may collect dust particles. These can be removed by dusting lightly with a clean, dry cloth.

To remove fingerprints or other marks, the clear doors can be cleaned with a damp cloth. The clear door should be completely dried with a lint free cloth to prevent water spots.

To prevent scratching, do not use abrasive cleaners or spray liquids on the clear door surface.

Compact Stove Surface Cleaning

Use warm water only to clean painted surfaces of the Compact Stove. Do not use abrasive cleaners.

Servicing

Except for light bulb replacement and cleaning described above, an authorized service representative should perform any other servicing.

Warranty

Products to which this limited warranty applies

This limited warranty applies to the following models of your newly purchased Electralog electric stove **CS4416, CS3311, and CS2307**. This limited warranty applies only to purchases made in any province of Canada *except* for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) *except* for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser. Products purchased in Yukon Territory, Nunavut, Northwest Territories, Hawaii, or Alaska are not covered by this limited warranty. Products purchased in these States, provinces, or territories are sold AS IS without warranty or condition of any kind (including, without limitation, any implied warranties or conditions of merchantability or fitness for a particular purpose) and the entire risk of as to the quality and performance of the products is with the purchaser, and in the event of a defect the purchaser assumes the entire cost of all necessary servicing or repair.

What this limited warranty covers and for how long

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Electralog warrants such products to be free from defects in material and workmanship for a period of 90 days from the date of the first purchase of such product.

The limited 90 day warranty period also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

What this limited warranty does not cover

This limited warranty does not apply to products that have been repaired (except by Electralog or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

What to do when your unit ceases to operate as described in this manual

Defects must be brought to the attention of Electralog Technical Service by contacting Electralog at 1-888-346-7539, or 1367 Industrial Road, Cambridge Ontario, Canada N1R 7G8. Please have proof of purchase, catalogue/model and serial numbers available when calling. **Limited warranty service requires a proof of purchase of the product.**

What Electralog will do in the event of a defect

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during the 90 day limited warranty period you have the following rights:

Warranty

- Electralog will in its sole discretion replace such defective part(s) without charge, or if part replacement proves not to be commercially practicable or cannot be timely made, Electralog may, in lieu of replacing part(s) choose to replace the unit.
- This limited warranty does not entitle the purchaser to on-site or in-home services. On-site or in-home services may be performed at the purchaser's specific request and expense at Electralog's then-current rates for such services.
- The purchaser is responsible for removal and transportation of such product or part (and any repaired or replacement product or part) to and from the authorized dealer's or service agent's place of business.
- Electralog will not be responsible for, and the limited warranty services shall not include, any expense incurred for installation or removal of the product or part (or any replacement product or part) or any labour or transportation costs. Such costs shall be the purchaser's responsibility.

What Electralog and its dealers and service agents are also not responsible for:

IN NO EVENT WILL ELECTRALOG, OR ITS DIRECTORS, OFFICERS, OR AGENTS, BE LIABLE TO THE PURCHASER OR ANY THIRD PARTY, WHETHER IN CONTRACT, IN TORT, OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL LOSS, COST, OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAINTENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF ELECTRALOG OR ITS DIRECTORS, OFFICERS, OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL ELECTRALOG, OR ITS OFFICERS, DIRECTORS, OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS, OR DAMAGES THAT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

Warranty

Electralog
1367 Industrial Road
Cambridge ON
Canada N1R 7G8

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